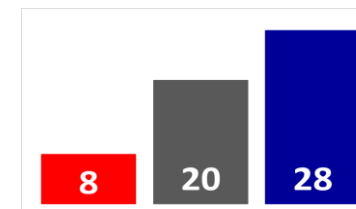


Wiltshire Council Performance Scorecard - 2023/24 Quarter Two

Of the 58 indicators on this scorecard 48 (82%) were ranked as either positive or neutral in terms of improved performance.

Arrows show the direction of travel. Blue indicates a measure is at or better than target or within a target range, or is likely to be on target by the stated deadline. Grey indicates a measure is slightly outside the target but heading in the correct direction. Red is significantly worse than target.

All measures show a rolling annual average, unless stated, with most recent figures presented alongside those from the two most recent reports.



Gold shaded measures are main indicators	Unshaded indicators support a main indicator	Grey shaded indicators are selected from a basket of possible measures - the name of that basket appears above the measures
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Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
We Get the Best Start in Life								

Educational Gap: Phonics (The percentage point gap at Year 1 between pupils receiving the pupil premium and their non-disadvantaged peers - achieving phonics) Source: Nexus	Below national benchmark (16.6%) by August 2025	23%	21%	23% (Provisional)	Aug-23	annual - academic year	Lower is better		The unvalidated data that we have received indicates that the phonics gap has increased to 23% and is above the National Gap. This remains a priority area for improvement aligned with the disadvantaged strategy.
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Educational Gap: KS4 (The percentage point gap between pupils receiving pupil premium and their non-disadvantaged peers - achieving 5+ in English and Maths at KS4) Source: Gov.uk Explore Education Statistics	Below national benchmark (27.0%) by August 2025	28.5%	31.7%	32.3%	Dec-22	annual - academic year	Lower is better		The target is to reduce the gap to be in line with national at 27% by August 2025. Performance for 2020/21 and 2021/22 is not comparable as assessments were completed differently during Covid.
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Overall educational outcomes: KS4 (Educational attainment for ALL pupils - Percentage achieving grade 5+ in BOTH English & Maths ('Basics') at KS4) Source: Gov.uk Explore Education Statistics	Between 48% and 50%	50.8%	52.5%	48.6%	Mar-23	annual - academic year	Higher is better		69.8% of pupils achieved grade 4 or above in English and maths, compared to 69% nationally. The average Attainment 8 score for all pupils was 49.3 in Wiltshire, compared to 48.9 nationally. Performance for 2020/21 and 2021/22 is not comparable as assessments were completed differently during Covid.
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Educational outcomes specific to SEND: KS4 (Educational attainment for SEND pupils with an EHCP - Percentage achieving grade 5+ in BOTH English & Maths ('Basics') at KS4) Source: Gov.uk Explore Education Statistics	between 8.5% and 10.5%	4.5%	6.6%	9.9%	Mar-23	annual - academic year	Higher is better		The national level for 2022 was 7%. Performance for 2020/21 and 2021/22 is not comparable as assessments were completed differently during Covid.
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Percentage of EHCPs issued within 20 weeks on time with no exceptions Source: Wiltshire Council	Above 40%	19.8%	25.8%	25.2%	Sep-23	average over last 12 months	Higher is better		The focus on the completion assessments that had been waiting for the longest period of time has continued. Whilst this resulted in a reduction of the 20-week performance, it has enabled the 'backlog' of outstanding assessments to be reduced. SEND statutory performance continues to be monitored through SEND Performance Board and the local area SEND Board.
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Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
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Percentage of schools rated good or outstanding by Ofsted

(Includes primary, secondary and specialist schools)

Source: Ofsted via Perspective Lite database

Above national average (85%)

81.5%

81.5%

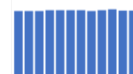
81.5%

Sep-23

current position



Higher is better



The percentage of schools that are Good or Outstanding has remained static. An improvement in this measure is expected in future dashboards as more schools rated Requires Improvement gain a Good inspection outcome.

Percentage of early years settings rated good or outstanding by Ofsted

Source: Ofsted via LATE and FID databases

Above 98%

97.10%

97.21%

97.69%

Sep-23

current position



Higher is better



We are currently at 97.69% of all registered Early Years provision in Wiltshire being graded at least Good by Ofsted. If we remove the school-based provision data we are showing that 98.34% of our nurseries, pre-schools and childminders are at least Good. Of those settings judged to be less than good, 77% are childminders. Overall, 99.1% of our nurseries and pre-schools are at least good and 97.76% of our Childminders are at least good.

We Stay Active

Percentage of Children who are Physically Active

Source: Active Lives Children and Young People Survey, Sports England

Above 60% over course of Business Plan

50.5%

53.7%

47.8%

Sep-22

annual figures



Higher is better



The trend shows the last five financial years. The slight drop in children's physical activity in 2021/22 is currently a single data point drop. It is too early to tell if this is a trend or a one-off change in what was an increasing measure and an area where Wiltshire historically has been either close to or above the South West and England averages.

Percentage of Adults who are Physically Active

Source: Sports England Active Lives Survey

Above 75% over course of Business Plan

72.1%

72.9%

71.9%

Nov-22

annual figures



Higher is better



The trend shows the last five financial years. This data is based on subjective survey responses. There had been small improvements in each of the last three years put the activity levels in adults in Wiltshire above the national (65.9%) and regional (70.5%) average. Wiltshire figures are not quite on target but trend is indicating it is on track to be achieved.

Number of visits to Council-run leisure centres

Total monthly visits based on membership card swipes and walk-in payments. Excludes other visitors.

Source: Wiltshire Council

1,698,601 per year

1,617,715

1,673,277

1,706,193

Sep-23

cumulative total over last 12 months



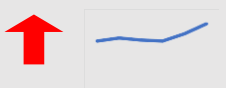






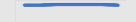
Higher is better










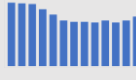
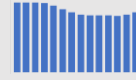
Leisure is still in recovery post pandemic. However, figures are improving and do not appear to have been hugely impacted by the cost-of-living crisis. Our total fitness and swim membership has exceeded 19,000 for the first time since the pandemic. When comparing Qtr2 to last year, there has been an increase of 8% on visits.

Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
Number of library visits (Cumulative total over 12 months) Source: Wiltshire Council	1,200,000 per year	1,009,187 1,086,140	1,165,777	Sep-23	cumulative total over last 12 months	↑ Higher is better		Visits are up 33.6% Apr – Sept 2023 compared to the same 6 months last year and are at 74.7% of pre-pandemic levels, mirroring the national picture. Visits have risen 2.2% in the first 6 months compared to pre-pandemic levels but are 4.7% down in Q2 compared to Q2 last year. This is due to the closures of Wilton & Marlborough Libraries for maintenance this summer and the additional visits resulting from the opening of Melksham Library in August 2022. Work on improving visitor numbers continues and additional ideas will be considered as part of the Library Transformation programme.
Number of hectares of new tree/woodland planting that is publicly accessible (Either permissible access rights or a PRoW running through the new woodland area). Source: Wiltshire Council	50 hectares for 2023/24				No data yet available	↑ Higher is better		The tree planting season for 2023/24 will start in October, when trees become dormant and so the bare rooted stock most widely used in woodland planting can be planted with minimal risk of failure. There is therefore no planting data yet, but this will be provided for the Q3 report.
Percentage of people in their own homes 91 days after entering the reablement service Source: Wiltshire Council	Between 80% and 90%	78.5% 78.8%	81.90%	Sep-23	average over last 12 months	↑ Higher is better		The outcome at 91 days shows the longer term effects of reablement and its ability to maintain and support people to remain in their own homes. Wiltshire Reablement performs well in this area, which demonstrates the effectiveness and success in supporting longer term outcomes. The outcomes achieved are representative of the model of service, which offers the opportunity to rehabilitate under a therapy led programme - Wiltshire reablement is an inclusive service and does not apply a selective criteria.
We are Safe								
Repeat referrals to Children's Services (% referrals within 12 months of previous referral) Source: Wiltshire Council	Between 14% and 20%	15.9% 15.3%	16.4%	Sep-23	average over last 12 months	↑ Lower is better		Q2 has seen a very slight increase. However, performance remains within the target range and demonstrates that our thresholds are consistently applied, and effective work is undertaken to achieve successful closure/step down out of statutory services. When comparing performance to all comparator groups we perform better (statistical neighbours 20.7%, South West 22.6% and National 21.5%).
Percentage of children in care fostered within Local Authority provision (Excludes Connected Carers) Source: Wiltshire Council	Between 42% and 48%	41% 42%	42%	Sep-23	average over last 12 months	↔ Higher is better		Performance for Q2 remains static at 42%. A placement sufficiency strategy and action plan is in place to reflect the need to increase this further in line with national sufficiency challenges.

Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
Adult Safeguarding								
Percentage of S42 Outcomes Met (% of statutory enquiries into possible abuse or neglect [section 42] in which set outcomes were met) Source: Wiltshire Council	Between 95% and 100%	96.9%	96.2%	96.5%	Sep-23	average over last 12 months	 Higher is better	Performance for the rolling average remains within the target range, although the quarterly figures have shown a slight drop below the target range. A very small percentage of outcomes were not met due to: 1) multiple referrals/concerns for the same person being merged into a single S42 enquiry; 2) The death of a person during the course of the investigation (normally through old age and frailty); 3) An S42 investigation starting but then being resolved very quickly and easily before the chance to set outcomes had occurred.
Number of adult social care providers currently rated inadequate in CQC Inspections Source: Care Quality Commission	0 (no inadequate providers)	2	2	0	Sep-23	current position	 Lower is better	Both of the care homes that were rated Inadequate in the previous quarter have been reinspected by CQC and have been moved to Requires Improvement. For this quarter there are no active homes in Wiltshire with a CQC rating of Inadequate
Number of working-aged adults in residential care (Long-term support needs of younger adults aged 18-64 met by admission to residential and nursing care homes, per 100,000 population - ASCOF) Source: Wiltshire Council	Between 12 and 15	15.1	17.5	20.8	Sep-23	average over last 12 months	 Lower is better	This metric looks at the number of new admissions of younger adults to residential and nursing care homes. Q2 has seen an increase in the number of new admissions, from 52 in Q1 to 62 in Q2 over the rolling year. With the introduction of the Moving on Service which supports young people as they turn 18, we did expect to see a slight increase in our data. Reducing this figure is a key priority for our operational and commissioning teams and we are scrutinising this activity through our performance outcomes groups and board. Although this is focussing on working age adults in residential care, these are not all specialist residential placements.
Road Safety								
Percentage of reported P1 potholes repaired within 24 hours (Does not include "Find & Fix". Numbers below percentages are the average number reported over the previous 12 months) Source: Wiltshire Council	95% or over	82.6% 950	73.0% 1,498	73.9% 1,595	Sep-23	average over last 12 months	 Higher is better	Q2 has seen a return to pothole numbers in keeping with previous years. The percentage repaired within 24hrs showed an initial increase but has dropped in the last month, potentially due to resource availability factoring in annual leave.

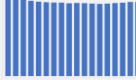
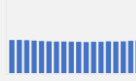
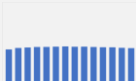

Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
Percentage of roads scheduled for treatment that have been resurfaced (Based on roads identified in the 12-month plan. Numbers below percentages are the total miles resurfaced over the previous 12 months) Source: Wiltshire Council	100% of roads identified in the 12-month plan (113.9 miles)	16.98% 12.46	17.57% 20.01	84.93% 96.74	Sep-23	cumulative total over last 12 months	 Higher is better	Surface dressing is a seasonal operation when air temperatures are higher. The programme starts in July, so the substantive length of surfacing takes place within Q2 and Q3. Q2 figures include additional surface dressing made possible by a one-off government grant for 2023/24, bringing the average of roads scheduled for treatment that have been resurfaced close to the target for the financial year.
Percentage of cars found speeding by Community Speedwatch Teams Source: Wiltshire Police		4.14%	4.17%	3.97%	Sep-23	average over last 12 months	 Lower is better	Road safety is still a key focus for Wiltshire Police, to address the Fatal Five and the rise in road traffic collisions resulting in higher numbers of fatalities and serious injuries compared to this time last year. This focus is including Community Road Safety Officers attending a range of community events and increased geographical deployments across Wiltshire and Swindon of Community Speed Enforcement Officers on 20/30/40mph limits to increase visibility.
Public Protection								
Percentage of reported antisocial behaviour cases resolved within 60 days Source: Wiltshire Council	90% or over			93%	Jun-23	current position with a 2-month lag	Higher is better	The newly expanded team has started to collect and record data. However, there is a 60-day lag before the outcome of reported incidents is known to determine whether targets have been reached. Q2 data will therefore not be available until December.
We Live Well Together								
Stability for Looked after Children								
Percentage of Looked After Children Placed more than 20 Miles from Home (Excludes unaccompanied asylum seeker children) Source: Wiltshire Council	Between 34% and 37%	38%	39%	39%	Sep-23	average over last 12 months	 Lower is better	Whilst performance is very slightly above the expected range, and has been for the last year, given the significant placement sufficiency challenges; this is very positive. The new strategy is to ensure our UASC also remain living in Wiltshire, the Q3 measure will therefore include UASC and the performance will be 34% more than 20 miles and 63% are in Wiltshire.
Care Experienced Young People in Suitable Accommodation (% of 19-21 year old care experienced people in suitable accommodation) Source: Wiltshire Council	Between 85% and 95%	96%	96%	95%	Sep-23	average over last 12 months	 Higher is better	Performance remains strong in this area.


Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
Public Health								
Uptake of NHS health checks (Percentage of invited NHS health checks undertaken. Numbers below percentages are the number of checks offered over the previous 12-months) Source: Wiltshire Council	45% or over (Return to pre-Covid level)	32.2% 34,161	31.9% 39,347	33.3% 41,351	Sep-23	average over last 12 months	 Higher is better	There has been a slight decrease in invites being sent out over this quarter and we will look to see which GP Practices appear to have lower rates to better understand this. The number of health checks undertaken is slightly lower than the previous quarter, but still an encouraging number of health checks completed. Q2 uptake has increased by nearly 9%, which is very encouraging, and close to the target of above 45%. This rate has not been seen since 2021. We will continue to work closely with Primary Care and with more work planned as part of a communications campaign locally to raise awareness to members of the public.
Rates of smoking cessation (Percentage of those seeking smoking cessation support who are smoke free 4 weeks after their quit date. Numbers below the percentages are those who've successfully quit smoking over the previous 12-months). Source: Wiltshire Council	35% or over	43.52% 460	43.53% 434	43.53% 461	Jun-23	average over last 12 months with a 9-month lag	 Higher is better	The averaged quit rate remains above target, showing good translation of those engaging with services going on to a successful quit. The actual numbers for those setting a quit date and successfully quitting smoking was lower in 2022/23 than in 2021/22. The peak in people attempting to quit smoking after COVID impacts the average on the scorecard; we expect the true trend to be seen in the next quarter when that peak in activity falls outside the reporting period for the scorecard.
We ensure decisions are evidence-based								
Participation								
Voter Turnout in Neighbourhood Plan Referendums Source: Wiltshire Council	Above 25%	36.6%	16.0%	29.7%	Mar-23	Latest vote	 Higher is better	No new referendums have been held since Q4. The trend shows all referendums held over the past two years. The low voter turnout for Marlborough Area NP referendum on 27th March 2023 may be attributed to the original referendum set for 11th August 2022 being suspended at the last minute because of an injunction and a claim for judicial review which was subsequently unsuccessful.
Open rate for resident e-newsletters (Monthly average) Source: Mailchimp	Above 40%	55.0%	52.9%	55.4%	Sep-23	monthly figures	 Higher is better	The trend shows ongoing strong performance compared to the national average open rate for government e-newsletters (28.8%) and the average open rate for all e-newsletters (21.3%). Following a slight drop in Q1, open rates have increased in Q2 and remain above target.

Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
We have the Right Housing								
Delivery of Affordable Housing Source: Wiltshire Council	650 homes per financial year	643	609	583	Sep-23	cumulative total over last 12 months	 <p>Higher is better</p>	Numbers for Q2 are down on both Q1 and the historic levels due to overall downturn in the market. This is impacting delivery from housebuilders.
The number on the Housing Register (Total number of households on the register at the end of the period, not including those on the open market register) Source: Wiltshire Council	Below 5,000	4,092	3,893	3,948	Sep-23	current position	 <p>Lower is better</p>	Although the demand for social housing continues to rise we have carried out a data cleanse of the housing register, which has meant that a few old applications have been removed as they were not closed down correctly. We are therefore reporting a lower figure this quarter following this work, but demand continues to increase.
Total Households in Temporary Accommodation Source: Wiltshire Council	Below 100 placements	179	184	168	Sep-23	current position	 <p>Lower is better</p>	We are starting to see a steady decrease in the total number of households in temporary accommodation. This is due to a number of actions put into place to prioritise the reduction in households in temporary accommodation, including the recruitment of tenancy sustainment officers who have been targeting work with households in temporary accommodation. Currently we have no households in Bed & Breakfast, which has been a huge achievement maintained in Q2.
Planning process - determination of major applications (Percentage completed within the statutory period or agreed extension. Numbers below percentages are the number of new applications received over the previous 12 months) Source: Wiltshire Council	Above 60%	66% 111	69% 118	75% 122	Sep-23	average over last 12 months	 <p>Higher is better</p>	Performance is steadily improving each quarter and is consistently above the statutory 60% target. Reports are being shared with officers to show where Extensions of Time have not been asked for, thereby prompting this to happen in order to return to the high performance in this area of 2017-2021.
Planning process - determination of non-major applications (Percentage completed within the statutory period or agreed extension. Numbers below percentages are the number of new applications received over the previous 12 months) Source: Wiltshire Council	Above 70%	75% 3697	77% 3539	80% 3388	Sep-23	average over last 12 months	 <p>Higher is better</p>	Performance is steadily improving each quarter and is consistently above the statutory 70% target. Reports are being shared with officers to show where Extensions of Time have not been asked for, thereby prompting this to happen in order to return to the high performance in this area of 2017-2021. The leap in performance (quarterly rather than averaged) from 71% in Q4 22/23 to 84% in Q1 23/24 and now to 92% in Q2 23/24 shows that good progress is being made consistently over the last three quarters.

Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
We have the Right Skills to Prosper								
Unemployment (percentage of the work age population [16+] claiming out of work benefits) Source: NOMIS	Below national average (3.7%)	2.0%	2.0%	2.0%	Aug-23	current position	 Lower is better	Data released to August 2023. Wiltshire's Claimant percentage at 2% is consistently lower than the national average at 3.7% and the South West at 2.5%. This represents no change from the previous quarter. The numeric value has increased slightly from 6050 to 6235.
Youth Claimant Rate (percentage of 18-24 year olds claiming out of work benefits) Source: NOMIS	Below national average (4.9%)	3.0%	2.9%	3.0%	Aug-23	current position	 Lower is better	Data is only available to August 2023. Wiltshire's rate is 3.0%, compared to 3.2% across the South West and 4.9% nationally. There is a slight increase on the previous months across all regions at 0.1%
% 16-17 year-olds who are NEET Source: Wiltshire Council	Between 2% and 2.6%	2.9%	2.7%	2.6%	Aug-23	quarterly figures	 Lower is better	There has been a slight decrease since the last quarter, but the % remains slightly above target range. The % this quarter correlates with a significant reduction in our unknowns, with only 0.8% of our cohort remaining as such. (This is a DfE measure, it refers to academic year groups 12 & 13. Tracking starts each September so figures fluctuate slightly.)
% care-experienced 16-17 year-olds who are EET Source: Wiltshire Council	Between 65% and 75%	63%	65%	66%	Sep-23	average over last 12 months	 Higher is better	Performance this quarter remains within target range. There is a care experienced steering group held monthly, which is proactively supporting the care experienced young people who are NEET. It's important to note that some young people may be unable to be in EET due to their physical/mental health.
Gross weekly pay (Gross weekly pay by workplace) Source: ONS annual survey of hours and earnings	Above the national rate (£642)	£536.60	£569.30	£610.80	2022	annual figures	 Higher is better	There has been a 7.2% increase in the last year compared to inflationary measure of 10%. In addition, workplace earnings remain below residential earnings (£642 per week) meaning residents still commute for higher paid opportunities.
Regional GVA (Value generated by economic activity in £ per million) Source: ONS	Above South-West average (£14,362m)	£12,358m	£11,383m	£12,192m	2021	annual figures with a 2-year lag	 Higher is better	GVA is slightly higher than South West average in 2021 due to high levels of public sector employment within Wiltshire providing protection from the pandemic. Wiltshire's GVA growth is not keeping track with the South West average (£14,362m), or the average for just rural counties in the region (£13,113m).
Level 4 skills (Percentage of 16+ individuals qualified to Level 4) Source: ONS Annual Population Survey	Increase gap above the national level (43.6%)	38.6%	40.3%	45.6%	2021	annual figures with a 2-year lag	 Higher is better	Wiltshire has 45.6% of the population educated to level 4 and above compared to 42% in the South West and 43.6% across Great Britain.


Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
Gross Disposable Household Income (Gross Disposable Household Income per head of population at current basic prices) Source: ONS	Above the rate for England (£22,213)	£22,844	£22,267	£22,645	2021	annual figures with a 2-year lag	 Higher is better	Annual data for 2021 was published in October 2023. Income in 2021 increased on the year before, moving back to 2019 (pre-pandemic) levels.
We have Vibrant, Well-Connected Communities								
Transport and links								
Bus journeys (Number of passenger trips on both the commercial and supported bus network) Source:	7,905,000 (trips per annum by Q4 22/23)	7,354,680	7,659,274	7,849,360	Aug-23	cumulative total over last 12 months	 Higher is better	Numbers for the last four quarters have increased over the same period of the previous year in line with national trends.
Rail journeys (Number of entries and exists from Wiltshire's rail stations) Source: Office of Rail and Road		6,960,640	1,613,818	4,600,314	Mar-22	annual figures	 Higher is better	The trend shows the last three years. No new data has been made available since Q4 2022/23, with the next release due in November 2023.
Percentage of gigabit broadband coverage Source: Local Broadband Information by thinkbroadband	85% coverage by 2025	62.9%	63.4%	65.0%	Sep-23	current position	 Higher is better	The publicly funded programme is due to begin later this year but private sector build is increasing incrementally.
Percentage 4G mobile phone coverage (Percentage of premises with indoors 4G reception from all four providers) Source: Ofcom Connected Nations report		73.86%	74.61%	75.32%	Sep-22	current position	 Higher is better	Coverage anticipated to increase alongside the Shared Rural Services network that is currently in development.
Town centre vibrancy								
Car park occupancy (Number of pay-and-display transactions) Source: Wiltshire Council		286,715	297,635	305,689	Sep-23	average over last 12 months	 Higher is better	There has been a communication strategy promoting the use of MiPermit the parking app and allowing more flexibility in the way parking stays are paid. This allows parking times to be extended and more transactions. An average of over 20,000 new accounts a month in Mipermit are being recorded. This combined with the increased tourist and visitor use is increasing parking stay transactions. The usage is being monitored to ensure its longevity.
Income from pay and display car parks (Including season tickets) Source: Wiltshire Council		£623,483	£638,021	£632,080	Sep-23	average over last 12 months	 Higher is better	The increased income for pay and display has been offset by lower demand for season tickets. However, the annual income trend is constant with the forecasted total income being above the budgeted figure.

Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
We Take Responsibility for the Environment								
Waste economy								
Household Waste (Kilograms of waste produced per household) Source:	Below 880kg (at the end of Q4)	916	922	938	Sep-23	cumulative total over last 12 months	 ↑ Lower is better	2023/24 has seen the continued slight rise in total household waste generated, in contrast to the previous two years. It is anticipated that this trend will persist in Q3. This increase is primarily attributed to a significant rise in garden waste collected so far this year, while the amounts of residual waste and mixed recycling picked up at kerbside have decreased compared to the same period in previous years.
Recycling Rate (Percentage of household waste recycled or composted) Source: Hills	Above 45%	40.0%	40.2%	41.6%	Sep-23	average over last 12 months	 ↑ Higher is better	The recycling rate in Q2 is still on an upward trend compared to the previous year. This is because there has been a substantial increase in the collection of garden waste for composting, which has risen by 26.1% compared to the same full quarter in 2022/23. Usually the recycling rate experiences a drop after an initial surge at the beginning of the financial year, largely due to the seasonal nature of garden waste.
Waste Recovery Rate (Percentage of household waste sent for treatment/energy recovery) Source: Hills	Above 42%	44.4%	43.8%	42.6%	Sep-23	average over last 12 months	 ↓ Higher is better	Q2 2023/24 has seen a decrease in the amount of residual waste collected from kerbside, leading to a 3.5% drop in the Waste Recovery rate compared to the same period in the previous year (2022/23). It's important to analyse the Waste Recovery Rate in conjunction with the Recycling Rate, as both factors contribute to the overall diversion of waste from landfills. Any changes in the quantity of waste sent for recovery will influence the percentage of recycling rate, and vice versa.
Residual Waste Rate (Percentage of household waste sent to landfill) Source: Hills	Below 13%	15.6%	15.6%	15.8%	Sep-23	average over last 12 months	 ↑ Lower is better	In comparison to Q2 in 2022/23, there has been a slight decrease in Q2 performance of 0.4%. The waste sent to landfills mainly consists of residual waste from Household Recycling Centres (HRCs) and large household items unsuitable for diversion facilities. This waste category also involves household recyclables that were collected but rejected during the sorting process. This situation led to the initiation of the "Recycling: Let's Sort It!" campaign, which focuses on reducing recycling contamination.




Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
Fly tipping reports (Change in the number of reported fly tipping incidents over 12 months compared to the same period the previous year) Source: Wiltshire Council	Greater decrease than the national average (-4% per year)	-11.4%	2.6%	7.1%	Sep-23	Difference compared to previous 12 months	 Lower is better	Q2 numbers are down 6.1% on Q1 2023/24 but up 9.3% on Q2 2022/23. However, only 4% of reports have contained evidence during the year to date. Of these, 52% of reports with evidence have resulted in formal actions being taken. This is low due to only 9% of reports with evidence resulting in an action during July 2023 due to staff holiday and on-going investigations. The last two months have seen in excess of 80% of reports with evidence resulting in an action. Despite the increase in enforcement resources and enforcement actions, during times of lower economic activity fly tipping reports are likely to increase as waste producers seek to reduce their waste disposal costs.

We are on the path to Carbon Neutral (Net Zero)

Wiltshire's Greenhouse Gas Emissions (Measured in kilotonnes CO ₂ e. Carbon dioxide CO ₂ , and the other main greenhouse gases - methane CH ₄ and nitrous oxide NO ₃ - measured in terms of their warming potential relative to CO ₂ . Wiltshire emissions are territorial emissions only, i.e. these are emissions that arise within the county.) Source: UK local authority and regional greenhouse gas emissions national statistics, 2005 to 2021 - gov.uk	Below 2550 kilotonnes	3,367	2,961	3,226	Dec-21	annual figures with a 3-year lag	 Lower is better	This new data for all greenhouse gas emissions (including carbon dioxide, methane and nitrous oxide) until the end of 2021 shows the rebound effect as the county recovered from Covid related lockdowns. 2019 is a more meaningful comparator than 2021. Between 2020 and 2021, greenhouse gas emissions increased in 358 out of the 374 local authorities in the UK (96%). This is consistent with the increase in overall UK emissions in 2021, which increased by 5% largely due to COVID-19 restrictions easing and colder temperatures increasing the use of heating in buildings.
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Wiltshire Council's Carbon Emissions (Measured in CO ₂ e – the common unit for greenhouse gases. For any quantity and type of greenhouse gas, CO ₂ e signifies the amount of CO ₂ which would have the equivalent global warming impact.) Source: Wiltshire Council	Below 3750 tonnes	4,401	5,275	3,578	Mar-21	annual figures with a 2-year lag	 Lower is better	Wiltshire Council emissions have returned to a downward trend following the post-pandemic increase, and we are now back in line with the stretch pathway from the Anthesis report. The target for Wiltshire Council's CO ₂ emissions has been reduced from 3750 tonnes per year in 2022/23 to 3000 tonnes per year in 2023/24. This target will be used for comparison when data is next published in September 2024.
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Renewable energy capacity (Megawatts) Source: Regional Renewable Statistics - gov.uk	978MW by 2027	575	577	583	2021	annual figures	 Higher is better	There is 662MW capacity of renewable energy projects with planning approval, and more in the pipeline. However such projects take many years to achieve approval and construction.
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Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
Carbon literacy training within the Council (Number of officers and Councillors who have received the training) Source: Wiltshire Council	15% of staff (750 people) by end of 2025	58 75	130	Sep-23	current position	↑ Higher is better		The most recent data includes 75 managers and 55 general staff. Good progress has been made to date and we have achieved the bronze award. However considerable resource will be required to achieve silver by the end of 2025. This target has been amended (from 2024) to be more realistic, based on experience since the programme started. Delivery could be delayed by capacity and availability of staff to run the training.
Energy Performance Certificates at Levels A - C (% or registered EPC recorded at one of the top three levels - a three year rolling average) Source: Energy Performance Building Certificates live tables - gov.uk	Above South West benchmark (52% for 2020-23)	48.0% 49.0%	52.0%	Aug-23	annual figures	↑ Higher is better		We use a three year rolling average to show a longer term trend, as EPC ratings can fluctuate over the shorter term. This indicator is a proxy for energy efficiency of homes, and is increasing slowly over time. The target for Energy Performance Certificates at levels A-C increases over time in line with the South West benchmark at any snapshot in time. This year the South West is at 52%.
Public Electric Vehicle Charging Points (All publicly available charging points including those owned by the council per 100,000 population) Source: Electric vehicle charging device statistics - gov.uk	48 per 100,000 population (in line with SW average)	33 36	41	Apr-23	annual figures	↑ Higher is better		The number of EV chargepoints is increasing, however the previous good progress is falling behind the South West benchmark, which was at 48 per 100,000 population in April 2023 (Wiltshire is 41 per 100,000). During 2023, the council's EV charging infrastructure plan will lead to 70 new chargepoints.